QUICK GUIDE
EUROBIKE & EUROHIKE ON TOUR-APP

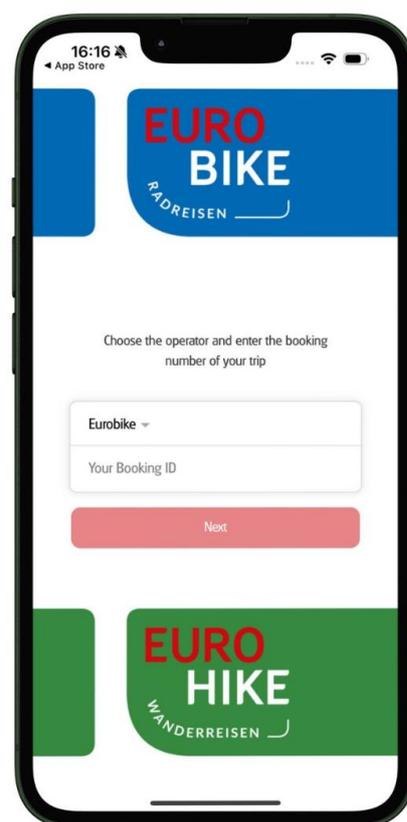## HOW TO INSTALL THE APP ON THE DEVICE?

Simply search for „Eurobike & Eurohike in the relevant app store and download the app for free. Or right here via Direct link depending on the device:
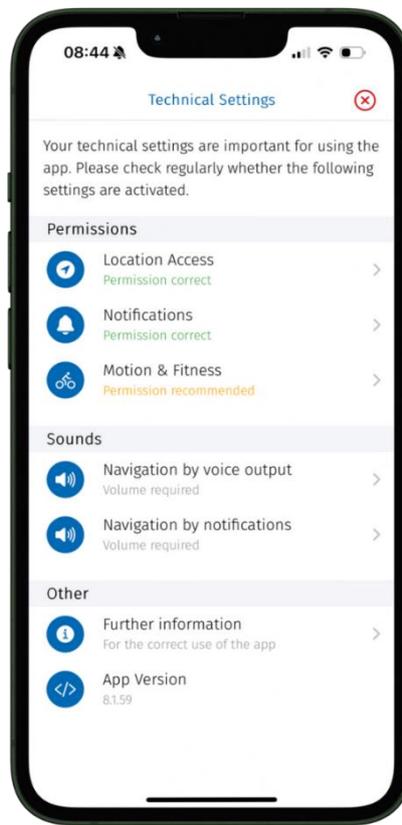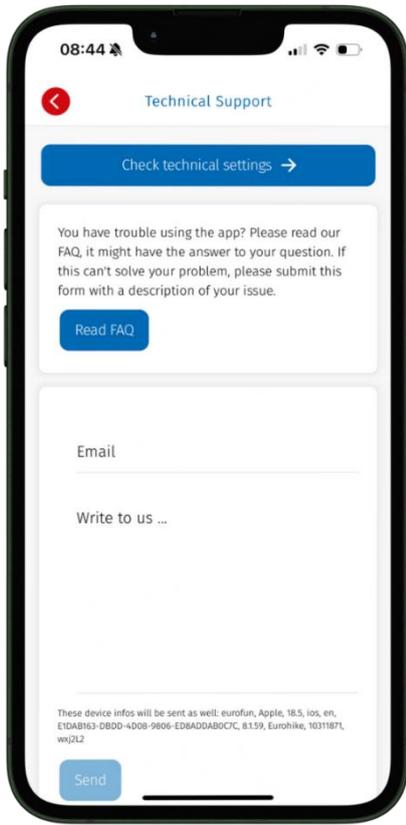
- Google Play Store
- Apple App Store

After downloading and installing the app you can quickly load the data for the booked tour into the app:

- **Select tour operator**:
  Enter "Eurobike" for cycling tours or "Eurohike" for hiking tours.
- **Enter download code**:
  The download code will be sent with the link in the travel documents email before the trip.

All necessary data is then loaded, and the app can be used in full immediately, up to one week after departure. Each guest can use two different end devices.
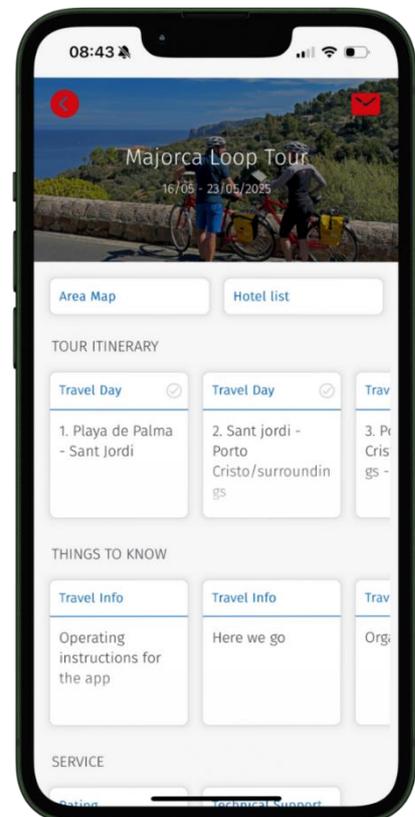
IMPORTANT BASIC SETTINGS

Allow the app to **access the location and send notifications** to be able to determine your position and receive Push-notifications on the lock screen. These settings can be adjusted in **SERVICE** under "Technical support" → "**Check technical settings**".

OVERVIEW OF THE APP

At the top right is the **INBOX** (letter logo). Here you will receive important updates on short-term changes.

In **TOUR ITINERARY** you can access navigation and route information via the individual daily stages.

In **THINGS TO KNOW** you will find **general information** about the trip (e.g. about arrival, rental bikes, luggage transport, etc.).
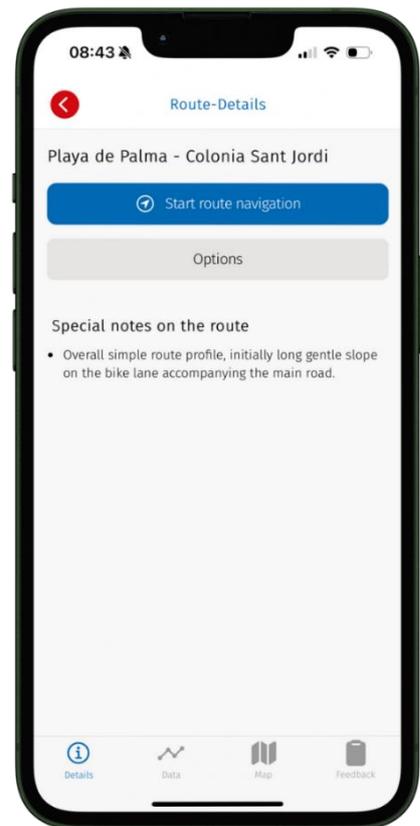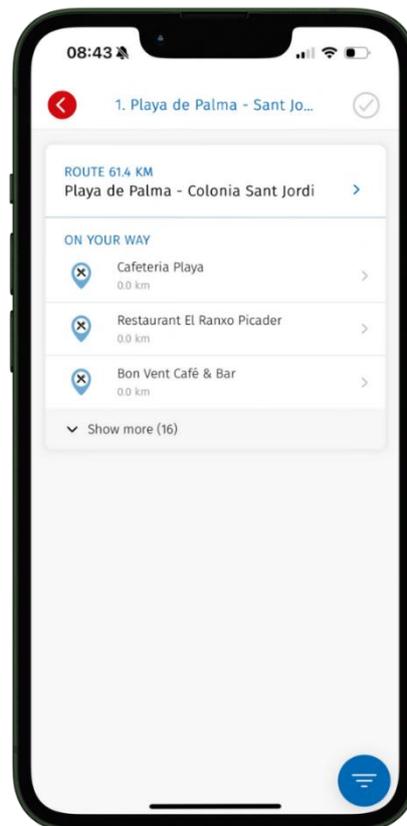
NAVIGATION

Get to navigation
The navigation for each day's stage can be found in the **Travel Day →
Route**.

Route navigation can be conveniently started when you are close to the stage by pressing the blue **"Start route navigation"** button. The real-time navigation always shows you the correct route, **turn-by-turn directions** are shown on the display and can also be played back via **voice output** (the latter, however, only when the screen is unlocked).

Daily relevant information
Information about the route can be found in each day's stage in the menu items **Details, Data and Map**.

In addition, information can be sent to us under **"Feedback"** (information about diversions, closures, suggestions for improvement, etc.).

The **Map** menu item opens the map of the day's stage.

The **navigation** is firmly under your control using the operating menu:
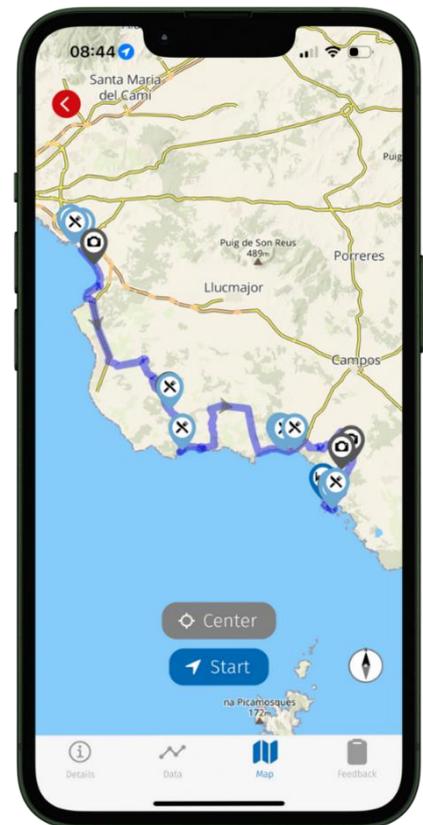
- **Start/stop navigation**:

- **Map headed north/direction of travel**: with the compass

- **Update position**:

The **viewing angle** of the map can be changed with two fingers at the same time on the display and it is also very easy to **zoom** into the map.

NOTES

- If you have **connection problems** while travelling, set the device to **flight mode**.
- Receiving important updates (inbox), opening Internet links and **navigating to POIs and starting points** only work with an **Internet connection**!
- Further information on using the app can be found on our websites under "Travel information" under "Before the tour".